Service animals have been helping people with disabilities for thousands of years.

Pompeii Fresco
79 AD

The mural was unearthed when the ruins of the ancient Roman city of Pompeii excavated in the 1700’s.
How did the modern service animal movement get started?
Dorothy Harrison Eustis

- Unlikely pioneer of the Service Dog movement
- Dog breeder, trainer, and philanthropist from Philadelphia
- Visitor to the guide dog training school in Potsdam, Germany
- Author of “The Seeing Eye”
Buddy: The First Service Dog in America

“Buddy delivered to me the divine gift of freedom.”

— Morris Frank
Morris Frank and Buddy meet with Dorothy Eustis meet with Elliot "Jack" Humphrey.

Mr. Humphrey designed the training program.

This is the core group that founded and ran the Seeing Eye organization.
The Seeing Eye

- Breeds and raises puppies to become Seeing Eye dogs;
- Trains Seeing Eye dogs to guide blind people;
- Instructs blind people in the proper use, handling, and care of the dogs;
- Conducts and supports research on canine health and development.

www.seeingeye.org
In 2010, the Department of Justice (DOJ) revised and published its final regulations about the Americans with Disabilities Act (ADA).

The DOJ’s Civil Rights Division enforces ADA Title II: State and local government services and Title III: public accommodations and commercial facilities.

DOJ also updated publications on its www.ada.gov website related to service animals.
“Service animals are defined as dogs that are individually trained to do work or perform tasks for people with disabilities.”

“The work or task a dog has been trained to provide must be directly related to the person’s disability.”

Department of Justice, Civil Rights Division Disability Rights Section:
ADA Requirements: Service Animals at www.ada.gov/service_animals_2010.htm
The Miniature Horse Exception

“In addition to the provisions about service dogs, the Department’s revised ADA regulations have a new, separate provision about miniature horses that have been individually trained to do work or perform tasks for people with disabilities.”

“Entities covered by the ADA must modify their policies to permit miniature horses where reasonable.”

Department of Justice, Civil Rights Division Disability Rights Section:
ADA Requirements: Service Animals at http://www.ada.gov/service_animals_2010.htm
The Miniature Horse Exception

“The regulations set out four assessment factors to assist entities in determining whether miniature horses can be accommodated in their facility. The assessment factors are

(1) whether the miniature horse is housebroken;

(2) whether the miniature horse is under the owner’s control;

(3) whether the facility can accommodate the miniature horse’s type, size, and weight; and

(4) whether the miniature horse’s presence will not compromise legitimate safety requirements necessary for safe operation of the facility.”
What kind of work or tasks can service animals be trained to perform?

Examples include:

• guiding people who are blind
• alerting people who are deaf
• pulling a wheelchair
• alerting and protecting a person who is having a seizure
• getting help for a person during an emergency
More Examples

- providing balance assistance
- guiding a disoriented handler
- reminding a person with a mental health impairment to take medicine
- bringing medicine in an emergency
- calming a person with during an anxiety attack by interrupting and redirecting attention
- searching a room
- finding a person or place
- signaling for certain sounds, e.g., fire alarm
Accommodating Workers Who Use Service Animals

An employer may need to allow a worker with a disability to use a service animal at work as a reasonable accommodation under the Americans with Disabilities Act (ADA).

Title I, The employment section of the ADA applies to employers with 15 or more employees.

Title I is enforced by the Equal Employment Opportunity Commission (EEOC). You can contact EEOC at 800-669-4000 (v) / 800-669-6820 (tty), or visit [www.eeoc.gov](http://www.eeoc.gov).

You can also contact the Job Accommodation Network (JAN) for information at (800)526-7234 (Voice) (877)781-9403 (tty), or visit [http://askjan.org](http://askjan.org).
Accommodating Workers Who Use Service Animals

An employer may need to allow a worker with a disability to use a service animal at work as a reasonable accommodation under a state human rights / civil rights law. Check with your state.

The number of employees applicable under state law varies from state to state. For example:

- West Virginia: 12 or more employees
- Indiana: 6 or more employees
- New York: 4 or more employees
- CA: 1 or more employees

Etiquette Tips for the Public

- Remember that a service animal has a job to do.
- A service animal is not a pet.
- Speak to the person, not the service animal.
- Avoid making eye contact with a working dog, which can be distracting to the animal.
- Do not touch the service animal or its harness without asking and getting permission first.
- Do not offer food to the service animal.
- Do not ask personal questions about the handler’s disability, or intrude on his or her privacy.
Service Animal & Good Behavior

- works quietly and calmly on a leash or harness
- trained to urinate and eliminate waste on command in appropriate locations
- Does cause disruption of the normal course of business
- does not vocalize unnecessarily, such as barking or growling (dogs) and squealing or whinnying (horses)
- shows no aggressive behavior toward others
- poses no safety hazards to other people or animals
- does not beg or steal food from general public
- can stand or lie quietly beside the handler without blocking entryways, aisles, etc.
- stays within close proximity of handler at all times, unless the nature of a trained task requires working at a longer distance
Caring for Your Service Animal

• Provide proper nutrition; bring food and water as needed.
• Make sure service animal is healthy, flea free, and has up-to-date vaccination shots.
• Ensure that the service animal is well groomed.
• Provide rest breaks; be aware of service animal’s stress level.
• Carry cleaning materials for quick clean up in case a service animal eliminates waste or gets sick.
• Learn about important local, state, and federal laws that may apply (e.g., leash laws, fair housing, and public access laws).
• Show consideration and respect for other people and their property.
• Be polite and willing to share helpful information with the public about service animals.
How is a service animal different than a companion, therapy, or other working animal on the farm?
Companion and therapy animals can enrich our lives...

They may provide emotional support. If they are not individually trained to do tasks to help people with disabilities, they do not qualify as service animals under the ADA.
What are some types of “working animals” on a farm?

- Herding dog
- Draft horse
- Cutting pony
Can a working animal on a farm help people in other ways?

A working animal on a farm may also be a companion or therapy animal.

Working animals on the farm are not automatically considered “service animals” under the ADA.

A service animal under the ADA must be individually trained to perform tasks to help a person with a disability.
What are some examples of tasks service animals can be trained to do to help farmers and ranchers with disabilities?

- Guiding a farmer with low or no vision
- Pulling a grain or garden cart
- Providing stability for farmer to stand or transfer
- Responding to medical emergencies (e.g., low blood sugar, heart attack, stroke, seizure)
- Going to get help
More task examples:

- Pulling a wheelchair
- Opening doors and gates
- Picking up / retrieving tools
- Fetching things
- Carrying small tools (vest with pockets)
- Carrying a bucket
- Herding livestock
- Temperature control
PHARM Dog USA

Pets Helping Agriculture in Rural Missouri
pharmdog.org

- “Helping Farmers to ‘heel’ and ‘heal’ is the goal....”

- Jackie Allenbrand, Project Coordinator

- Let’s “make life easier for farmers and farm family members with disabilities.”

- The program places “dogs with farmers that may have a disability or illness within the United States.”
Pharm Dog video

Odie carries a bucket

Odie fetches items

Video source material: Pharm Dogs 7.16.12 at www.youtube.com/watch?v=OM1WJKkhJvQ
Hearts of Gold is a nonprofit service dog training center in Morgantown, W.V. They train service dogs to assist people with aid mobility impairments or Post Traumatic Stress Disorder (PTSD). Hearts of Gold teaches classes at the West Virginia University about training service animals.

www.humananimalbond.org/heartsofgold/Default.aspx
Service Dog Resources

The American Dog Trainers Network
Service Dog Resources by State
http://inch.com/~dogs/service.html

Wolfpacks: National Service Dog Schools
http://dogcapes.com/trainers.html

Service Dog Central: Service Dog Laws
http://servicedogcentral.org/content/node/59

Hearts of Gold
www.humananimalbond.org/heartsofgold/Default.aspx

PHARM Dog USA
pharmdog.org
“Why do some people choose a miniature horse instead of a dog?”

- longevity
- breed & temperament
- preference

- allergies
- religion
- environment

Charm!
Miniature horses generally range:
• in height from 24 inches to 34 inches (measured to the shoulders)
• in weight between 70 — 100 pounds

www.ada.gov/service_animals_2010.htm
Miniature Horse Seminar with Dolores Arste was in Sutton, WV (October 2014)

Zen and the Art of Clicker Horsemanship

The practice of the Zen mind is that of the beginner's mind.

(images of Dolores & Mona with Cali)
Miniature Horse Resources

Clicker Center: Panda Project (New York)
Alexandra Kurland and Ann Edie
www.theclickercenter.com/

Guide Horse Foundation (North Carolina)
Janet Burleson
www.guidehorse.com

Hidden Hollow Miniatures (Louisiana)
Donnalee Ammons
www.hiddenhollowminiatures.com/Service_Animals.html

Tiny Trotters (California)
Donna Scarpa
http://www.thetinytrotters.net/services.html

Zen Clicker Horsemanship (New York)
Dolores Arste
http://zenhorsemanship.com/

Video:
Three Tales of Helping Hooves

3 Tales of Helping Hooves.wmv
Service Animal Vests and Packs

Working Dog Vest
Native Dog Pack

www.wolfpacks.com
Service Animal Capes and Patches

http://dogcapes.com
Service Animal Harnesses

www.dog-harnesses-store.com
https://boldleaddesigns.com
www.drivingessentials.com

www.advancedequine.com
www.forminisonly.com
Service Animal Alert Switches

Service Dog Animal Medical Alert Switch at www.servicedogproducts.com
K-9 Rescue Alarm at www.ablephone.com
Collapsible Bowls

Mud River bowl

Heritage bowl
Manure Catchers / Bun Bags

www.bunbag.com
Brushes

Oster Main & Tail Ergo Brush

Leistner Feeling Brush