

# Service Animals for Farmers and Ranchers

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Service animals have  
been helping people  
with disabilities for  
thousands of years.

*Pompeii Fresco*  
79 AD

The mural was unearthed when the  
ruins of the ancient Roman city of  
Pompeii excavated in the 1700's.









How did the modern service animal movement get started?





# Dorothy Harrison Eustis

- Unlikely pioneer of the Service Dog movement
- Dog breeder, trainer, and philanthropist from Philadelphia
- Visitor to the guide dog training school in Potsdam, Germany
- Author of “The Seeing Eye”



# “The Seeing Eye”



Saturday Evening Post  
article, 1927



Morris Frank of  
Nashville, TN





## Buddy: The First Service Dog in America



*"Buddy delivered to me  
the divine gift of freedom."*

— Morris Frank





Morris Frank and Buddy meet with Dorothy Eustis meet with Elliot "Jack" Humphrey.

Mr. Humphrey designed the training program.

This is the core group that founded and ran the Seeing Eye organization.



# The Seeing Eye

- Breeds and raises puppies to become Seeing Eye dogs;
- Trains Seeing Eye dogs to guide blind people;
- Instructs blind people in the proper use, handling, and care of the dogs;
- Conducts and supports research on canine health and development.



The screenshot shows the homepage of The Seeing Eye website. At the top is the organization's logo, a green circle with a white dog silhouette, and the text "The Seeing Eye®". To the right of the logo are three circular icons: a magnifying glass for "Font Size", a circular arrow for "Change Contrast", and a speech bubble for "En Español". Further right is a search bar with a "GO" button and links for "Donate Now" and "Contact Us". Below the header is a navigation menu with links: Home, About Us, Support Us, Admissions, Raise a Puppy, Graduate Services, and Events & Information. The main banner features a photo of a man in a suit interacting with a dog at a desk, with the text "resolve to change a life" and a link "click to watch the video". Below the banner are four columns of content: "What's New?" with a link to "Go to Online Store", "Upcoming Events" listing "NJ Devils Promotion" and "A Festival of Sound: A Concert to Benefit The Seeing Eye", "Apply for a Dog" with a link to "More about how to apply", "Legacy Giving" with a link to "Go to Legacy Giving", and "The Latest" with a link to "Go to The Guide". The footer contains a navigation bar, social media links (Follow Me!, E-Newsletter, Facebook, YouTube, Twitter), and logos for GUIDE STAR and CHARITY NAVIGATOR. The copyright notice at the bottom reads: "Copyright © 2015, The Seeing Eye, Inc., 10 Washington Valley Road, Morristown, NJ 07960 | (973) 539-4425".

[www.seeingeye.org](http://www.seeingeye.org)



# Service Animals and the ADA

In 2010, the Department of Justice (DOJ) revised and published its final regulations about the Americans with Disabilities Act (ADA).

The DOJ's Civil Rights Division enforces ADA Title II: State and local government services and Title III: public accommodations and commercial facilities.

DOJ also updated publications on its [www.ada.gov](http://www.ada.gov) website related to service animals.

The screenshot shows the ADA.gov website with the following elements:

- Header:** ADA.gov logo, "Information and Technical Assistance on the Americans with Disabilities Act", and a search bar labeled "Search ADA.gov".
- Navigation Bar:** Links for "Law / Regulations", "Design Standards", "Technical Assistance Materials", and "Enforcement".
- Main Content Area:**
  - New on ADA.gov:** A list of recent updates including "LSAC Order Extending Claims Period to April 15, 2015", "St. Francis Hospital and Medical Center Resolution Agreement", "Denlex Dental Mobile, Inc. Settlement Agreement", "City of Jackson, Mississippi Motion to Revise and Extend Consent Decree", "Williams v. City of New York Statement of Interest", "Opus 486 and Tresos Settlement Agreement", "Rapid City, South Dakota Project Civic Access Agreement", "New ADA Online Complaint Form", "Washington County, Missouri Project Civic Access Agreement", "Days Inn & Conference Center Tulsa Consent Decree", "LSAC | PDF Best Practices Report", "Rainforest Cafe Settlement Agreement", "City of DeKalb, Illinois Settlement Agreement", "City of Fallon, Nevada Settlement Agreement", "City of Isle of Palms, South Carolina Settlement Agreement", and "City of Vero Beach, Florida Settlement Agreement". A "More New" link is at the bottom.
  - Other Item of Interest:** "Frequently Asked Questions on Effective Communication for Students with Hearing, Vision, or Speech Disabilities in Public Elementary and Secondary Schools" and "HUD Notice Permitting Use of 2010 ADA Standards (with exceptions) in lieu of the Uniform Federal Accessibility Standards (UFAS) for Section 504 compliance". A "More Items of Interest" link is at the bottom.
  - ADA 25:** A graphic celebrating 25 years (1990-2015) of the ADA with the tagline "Advancing Equal Access!". Below it, text states: "The Americans with Disabilities Act celebrates 25 years of removing barriers and empowering people." This is followed by an "INTRODUCTION TO THE ADA" section with publications and videos, an "ADA ENFORCEMENT ACTIVITIES" section explaining how the DOJ enforces the ADA, and a "FEDERAL AND ADA DISABILITY RESOURCES" section listing federal agencies and websites.
  - ADA INFORMATION LINE:** A section providing contact information for the U.S. Department of Justice: "800-514-0301 (voice)" and "800-514-0383 (TTY)".
- Featured Topics:** A section on the right side of the page with a "File a Complaint" link and instructions, and a "Find Information on ADA.gov" link and topics of interest.
- Footer:** An "ADA.gov Updates" section with a "Sign Up for Email Updates from ADA.gov" link.

800-514-0301 (v) / 800-514-0383 (tty)  
[www.ada.gov](http://www.ada.gov)



# Definition of Service Animal



“Service animals are defined as dogs that are individually trained to do work or perform tasks for people with disabilities.”

“The work or task a dog has been trained to provide must be directly related to the person’s disability.”



# The Miniature Horse Exception

“In addition to the provisions about service dogs, the Department’s revised ADA regulations have a new, separate provision about miniature horses that have been individually trained to do work or perform tasks for people with disabilities.”

“Entities covered by the ADA must modify their policies to permit miniature horses where reasonable.”



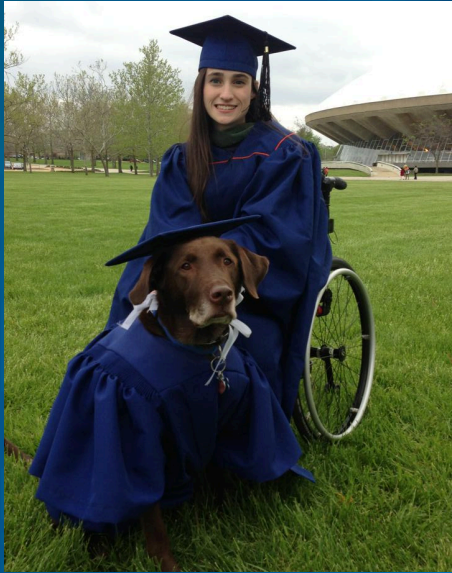


# The Miniature Horse Exception

“The regulations set out four assessment factors to assist entities in determining whether miniature horses can be accommodated in their facility. The assessment factors are

- (1) whether the miniature horse is housebroken;
- (2) whether the miniature horse is under the owner's control;
- (3) whether the facility can accommodate the miniature horse's type, size, and weight; and
- (4) whether the miniature horse's presence will not compromise legitimate safety requirements necessary for safe operation of the facility.”

# What kind of work or tasks can service animals be trained to perform?



Examples include:

- guiding people who are blind
- alerting people who are deaf
- pulling a wheelchair
- alerting and protecting a person who is having a seizure
- getting help for a person during an emergency





# More Examples



- providing balance assistance
- guiding a disoriented handler
- reminding a person with a mental health impairment to take medicine
- bringing medicine in an emergency
- calming a person with during an anxiety attack by interrupting and redirecting attention
- searching a room
- finding a person or place
- signaling for certain sounds, e.g., fire alarm

# Accommodating Workers Who Use Service Animals

- An employer may need to allow a worker with a disability to use a service animal at work as a reasonable accommodation under the Americans with Disabilities Act (ADA).
- Title I, The employment section of the ADA applies to employers with 15 or more employees.
- Title I is enforced by the Equal Employment Opportunity Commission (EEOC). You can contact EEOC at 800-669-4000 (v) / 800-669-6820 (tty), or visit [www.eeoc.gov](http://www.eeoc.gov).
- You can also contact the Job Accommodation Network (JAN) for information at (800)526-7234 (Voice) (877)781-9403 (tty), or visit <http://askjan.org>.



# Accommodating Workers Who Use Service Animals

- An employer may need to allow a worker with a disability to use a service animal at work as a reasonable accommodation under a state human rights / civil rights law. Check with your state.
- The number of employees applicable under state law varies from state to state. For example:
  - West Virginia: 12 or more employees
  - Indiana: 6 or more employees
  - New York: 4 or more employees
  - CA: 1 or more employees
- List of state human rights / civil rights offices by state:  
[www.justice.gov/crt/legalinfo/stateandlocal.php#AK](http://www.justice.gov/crt/legalinfo/stateandlocal.php#AK)



# Etiquette Tips for the Public



- Remember that a service animal has a job to do.
- A service animal is not a pet.
- Speak to the person, not the service animal.
- Avoid making eye contact with a working dog, which can be distracting to the animal.
- Do not touch the service animal or its harness without asking and getting permission first.
- Do not offer food to the service animal.
- Do not ask personal questions about the handler's disability, or intrude on his or her privacy.



# Service Animal & Good Behavior

- works quietly and calmly on a leash or harness
- trained to urinate and eliminate waste on command in appropriate locations
- Does cause disruption of the normal course of business
- does not vocalize unnecessarily, such as barking or growling (dogs) and squealing or whinnying (horses)
- shows no aggressive behavior toward others
- poses no safety hazards to other people or animals
- does not beg or steal food from general public
- can stand or lie quietly beside the handler without blocking entryways, aisles, etc.
- stays within close proximity of handler at all times, unless the nature of a trained task requires working at a longer distance





# Caring for Your Service Animal

- Provide proper nutrition; bring food and water as needed.
- Make sure service animal is healthy, flea free, and has up-to-date vaccination shots.
- Ensure that the service animal is well groomed.
- Provide rest breaks; be aware of service animal's stress level.
- Carry cleaning materials for quick clean up in case a service animal eliminates waste or gets sick.
- Learn about important local, state, and federal laws that may apply (e.g., leash laws, fair housing, and public access laws).
- Show consideration and respect for other people and their property.
- Be polite and willing to share helpful information with the public about service animals.





How is a service animal different than a companion, therapy, or other working animal on the farm?





Companion and therapy  
animals can  
enrich our  
lives...

They may provide  
emotional support. If  
they are not individually  
trained to do tasks to help  
people with disabilities, they do  
not qualify as service animals  
under the ADA.





# What are some types of “working animals” on a farm?



herding dog  
draft horse  
cutting pony





# Can a working animal on a farm help people in other ways?

A working animal on a farm may also be a companion or therapy animal.

Working animals on the farm are not automatically considered “service animals” under the ADA.

A service animal under the ADA must be individually trained to perform tasks to help a person with a disability.





# What are some examples of tasks service animals can be trained to do to help farmers and ranchers with disabilities?



- Guiding a farmer with low or no vision
- Pulling a grain or garden cart
- Providing stability for farmer to stand or transfer
- Responding to medical emergencies (e.g., low blood sugar, heart attack, stroke, seizure)
- Going to get help



## More task examples:

- Pulling a wheelchair
- Opening doors and gates
- Picking up / retrieving tools
- Fetching things
- Carrying small tools (vest with pockets)
- Carrying a bucket
- Herding livestock
- Temperature control





P.H.A.R.M.<sup>®</sup>



DOG USA

We'd love to hear from you.

660-235-0128



# PHARM Dog USA

Pets Helping Agriculture in  
Rural Missouri  
[pharmdog.org](http://pharmdog.org)

- *“Helping Farmers to ‘heel’ and ‘heal’ is the goal....”*
- Jackie Allenbrand,  
Project Coordinator
- Let’s “make life easier for farmers and farm family members with disabilities.”
- The program places “dogs with farmers that may have a disability or illness within the United States.”

# Pharm Dog video



Odie fetches items



Odie carries a bucket



Odie the PHARM Dog.wmv

Video source material: Pharm Dogs 7.16.12 at [www.youtube.com/watch?v=OM1WJKkhJvQ](http://www.youtube.com/watch?v=OM1WJKkhJvQ)





# Hearts of Gold



*Cali & Elkie*

- Hearts of Gold is a nonprofit service dog training center in Morgantown, W.V.
- They train service dogs to assist people with aid mobility impairments or Post Traumatic Stress Disorder (PTSD).
- Hearts of Gold teaches classes at the West Virginia University about training service animals.

[www.humananimalbond.org/heartsofgold/Default.aspx](http://www.humananimalbond.org/heartsofgold/Default.aspx)





# Service Dog Resources



The American Dog Trainers Network  
Service Dog Resources by State  
<http://inch.com/~dogs/service.html>

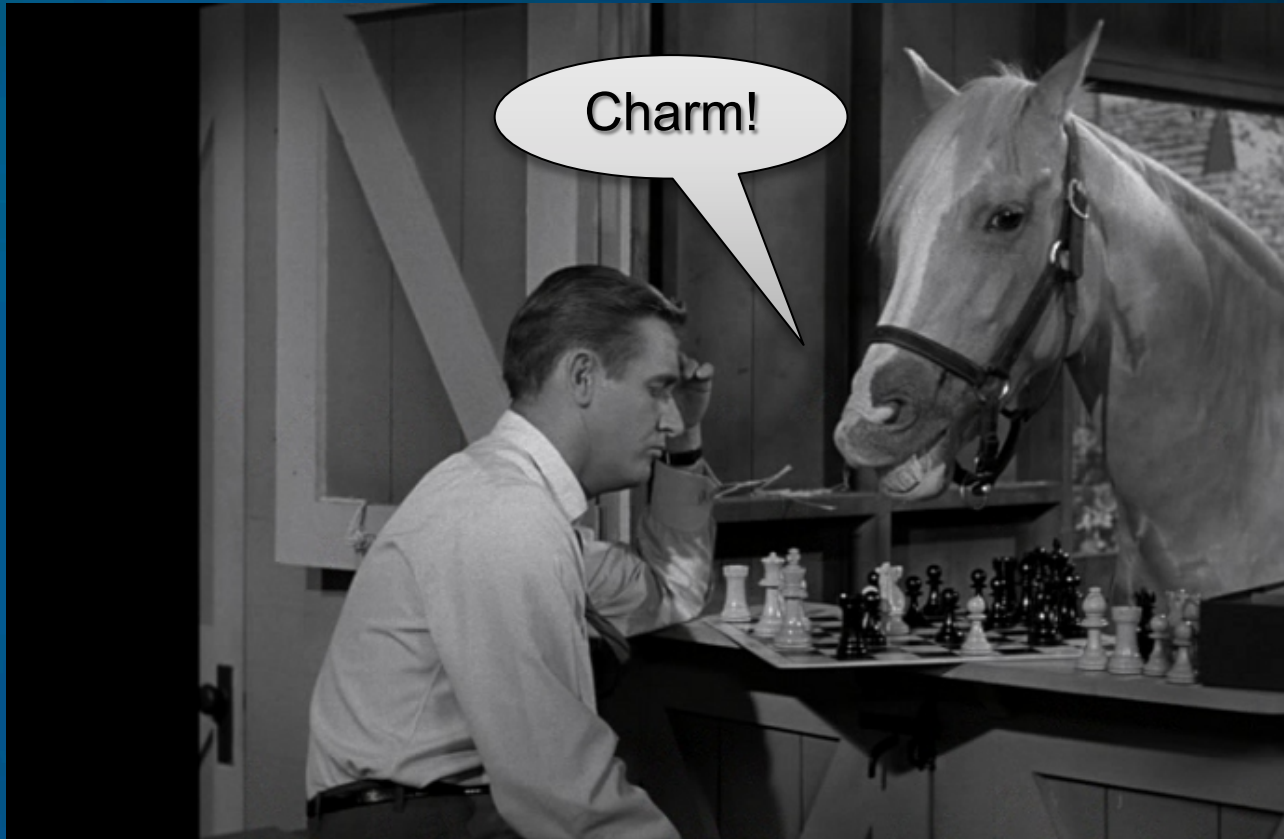
Wolfpacks: National Service Dog Schools  
<http://dogcapes.com/trainers.html>

Service Dog Central: Service Dog Laws  
<http://servicedogcentral.org/content/node/59>

Hearts of Gold  
[www.humananimalbond.org/heartsofgold/Default.aspx](http://www.humananimalbond.org/heartsofgold/Default.aspx)

PHARM Dog USA  
[pharmdog.org](http://pharmdog.org)

# “Why do some people choose a miniature horse instead of a dog?”



- longevity
- breed & temperament
- preference
- allergies
- religion
- environment





Miniature horses generally range:

- in height from 24 inches to 34 inches (measured to the shoulders)
- in weight between 70 — 100 pounds



# Miniature Horse Seminar with Dolores Arste was in Sutton, WV (October 2014)



*(images of Dolores & Mona with Cali)*





# Miniature Horse Resources



Clicker Center: Panda Project (New York)  
Alexandra Kurland and Ann Edie  
[www.theclickercenter.com/](http://www.theclickercenter.com/)

Guide Horse Foundation (North Carolina)  
Janet Burleson  
[www.guidehorse.com](http://www.guidehorse.com)

Hidden Hollow Miniatures (Louisiana)  
Donnalee Ammons  
[www.hiddenhollowminiatures.com/Service\\_Animals.html](http://www.hiddenhollowminiatures.com/Service_Animals.html)

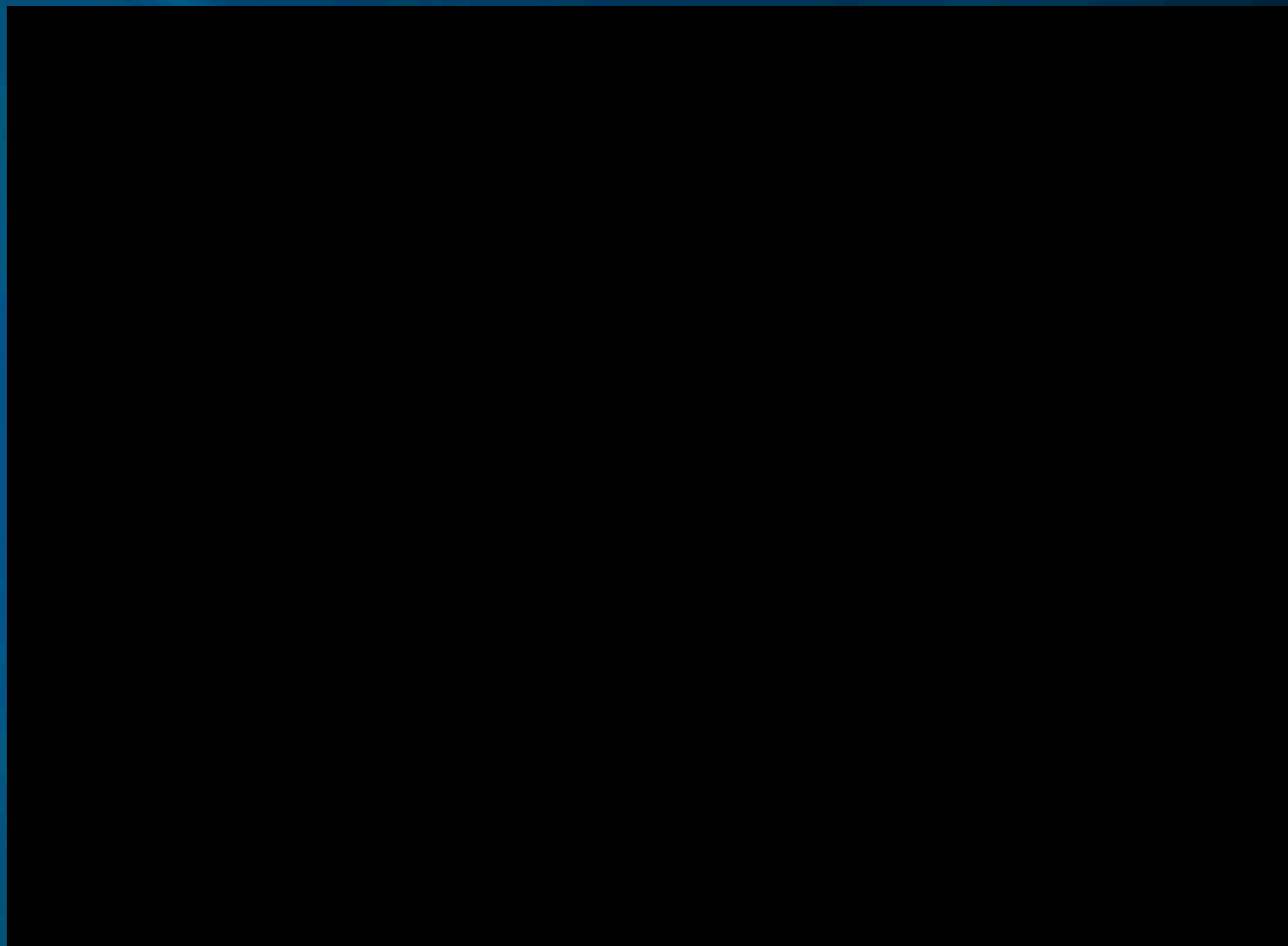
Tiny Trotters (California)  
Donna Scarpa  
<http://www.thetinytrotters.net/services.html>

Zen Clicker Horsemanship (New York)  
Dolores Arste  
<http://zenhorsemanship.com/>

Video:  
Three Tales of  
Helping Hooves



3 Tales of Helping Hooves.wmv





# Service Animal Vests and Packs



Working Dog Vest



Native Dog Pack

[www.wolfpacks.com](http://www.wolfpacks.com)

# Service Animal Capes and Patches



<http://dogcap.es.com>



# Service Animal Harnesses



[www.dog-harnesses-store.com](http://www.dog-harnesses-store.com)  
<https://boldleaddesigns.com>  
[www.drivingessentials.com](http://www.drivingessentials.com)

[www.advancedequine.com](http://www.advancedequine.com)  
[www.forminisonly.com](http://www.forminisonly.com)

# Service Animal Alert Switches



Service Dog Animal Medical Alert Switch at [www.servicedogproducts.com](http://www.servicedogproducts.com)  
K-9 Rescue Alarm at [www.ablephone.com](http://www.ablephone.com)



# Collapsible Bowls

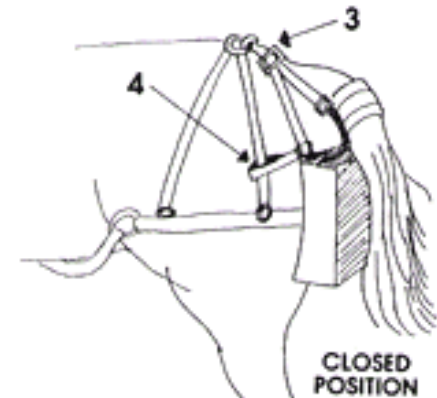
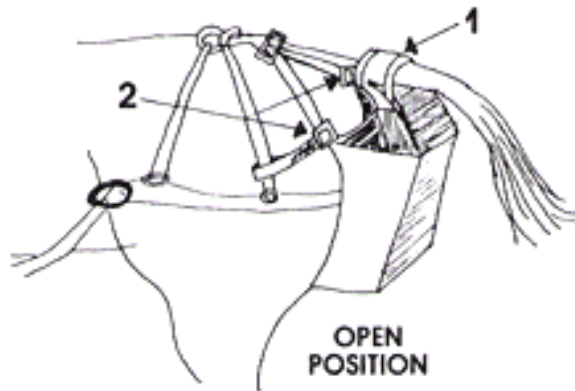


Mud River bowl



Heritage bowl

# Manure Catchers / Bun Bags



[www.bunbag.com](http://www.bunbag.com)



# Brushes



Oster Main & Tail Ergo Brush



Leistner Feeling Brush



Carmen Fullmer  
[cfullmer@hsc.wvu.edu](mailto:cfullmer@hsc.wvu.edu)

Inetta Fluharty  
[ifluharty@wvagrability.org](mailto:ifluharty@wvagrability.org)



**Thank  
you!**

